

Billing Adjustment Policy

Effective: July 17, 2025

To ensure continued access to Omen's services, we reserve the right to adjust a user's billing plan automatically in the event of a failed payment.

Automatic Adjustment for Insufficient Funds

If a payment for the monthly AUM fee, as outlined in the Omen Client Agreement, cannot be processed due to insufficient funds or other payment issues, Omen may automatically transition the user to a prorated daily payment plan.

Terms of the Adjustment

1. **Effective Date:**
 - a. The billing adjustment will take effect immediately following a failed payment attempt for the annual subscription.
2. **Payment Processing:**
 - a. The first daily charge will be processed on the next available trading date.
3. **User Responsibilities:**
 - a. Users are responsible for ensuring their payment method remains valid, accurate, and has sufficient funds to process subscription charges. Users are advised to update their payment information promptly to avoid service interruptions or billing adjustments.
4. **Reverting to Monthly Billing:** Users who wish to revert to the annual billing plan may do so by contacting Omen's support team via the in-app support feature or by emailing team@agentomen.com.

Notifications and Communications

Omen will notify users of any billing adjustments via their registered email address or in-app notifications. Users will receive:

- A notification of the failed payment attempt.
- A confirmation once the billing plan adjustment takes effect.

Acknowledgment of Policy

By continuing to use Omen's services, users acknowledge and agree to this Billing Adjustment Policy as part of our Terms of Use. For questions or assistance regarding billing, please contact team@agentomen.com.